

# WARRANTY



**LifeDesk® SmartLegs:** 7 years

**Right Height Monitor Arms and Accessories:** 7 years

**Labor Warranty:** 1 Year

Right Height Manufacturing warrants its products to the original consumer purchaser to be free from defects in material and workmanship for a period of seven (7) years from purchaser's receipt. Right Height will repair or replace, at our discretion, during this warranty period, any item that proves defective in material and/or workmanship under normal installation, use and service. Defective items must be returned to the factory with a copy of purchaser's receipt of shipment. This warranty is limited to defective part replacement only. All labor charge warranty coverage is limited to 1 year. Any damage to this product as a result of misuse, abuse, neglect, accident, and improper installation will void the warranty.

This warranty gives you specific legal right and you may also have other rights, which may vary from state to state.

This Warranty is applicable to the initial purchaser only and is non-transferable. If products are procured through an authorized Right Height Dealership, the customer must be registered with Right Height for the warranty to be in effect. Right Height warrants that, at the time of customer's receipt, the product will be in good working order and will be free from defects in material and workmanship. Right Height will not be responsible for damage due to service, maintenance, modifications or tampering by anyone other than a Right Height authorized representative. This Warranty does not cover damage caused by a carrier or from transportation of the product from one location to another, or alterations made by the owner. Damages caused by a freight carrier must be reported to Right Height Manufacturing the day the receiving party receives the order from the carrier's truck.

Note: Some noise from columns and frame legs when traveling up/down is normal and based on the amount of weight placed on the unit.

## MAINTENANCE & CLEANING:

Right Height Manufacturing electric units do not require any special maintenance. Please contact your dealer or our customer service department if your unit suddenly malfunctions or starts making odd noises. Units are to be kept dry avoiding high humidity or dampness. Clean the table surface with a wrung cloth, or antibacterial cloths, as directed by the material manufacturer.

## DAMAGE:

In the event your delivery arrives damaged: Sign the delivery paperwork as "damaged," always save the packaging, notify Right Height Manufacturing the day of receipt from the freight carrier, and provide Photo Documentation.

## RETURNS:

All returns must be pre-approved and an RMA number issued. We accept returns in their original carton in new/sellable condition, within 30 days of purchase. Items will be reviewed prior to credit being issued to the Dealer's account. Dealer is responsible for the return freight as well as the original cost to ship the items. Our return policy DOES NOT apply to LifeDesk® work surfaces.

## NO QUESTIONS ASKED SATISFACTION GUARANTEE:

A customer may return for a full refund any working product from Right Height Manufacturing within 30 Days as long as the product is still in sellable condition without functional or aesthetic damages.



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